South Eastman Health/ Santé-Sud Est Inc.

2008-2009 Annual Report to the Community

South Eastman Health/Santé Sud-Est Inc.

Contents

(South Eastman Health/Santé Sud-Est Inc.)

Vision, Mission, Values. 4

A Message from our Board Chair and Chief Executive Officer 6

About South Eastman Health/Santé-Sud Est Inc. 7

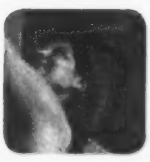
Governance 11

Strategic Priorities. 14

Results at a Glance 17

Financial Statements 22

Contact Information. 25



Vision, Mission, Values.

Vision *To achieve wellness and the best possible health by partnering with individuals, families and communities.*

Mission *To pursue our Vision by providing quality health services supported by evidence-based decision making.*

Values *We believe in INTEGRITY and are committed to being transparent and honest with our staff, our partners and the communities and people that we serve.*

We believe in a SHARED VISION and will work with our staff, partners, and community to ensure that a clear understanding of this vision informs all of our planning and work.

We believe in RESPECT and recognize the value, equality, resourcefulness and resilience of individuals including staff, volunteers, patients and community members and are committed to responding with empathy, compassion, and respect for community diversity.

We believe in PATIENT SAFETY and SERVICE EXCELLENCE and encourage all parts of the regional health delivery system to seek creative and innovative solutions to deliver safe, integrated, and quality health services while maintaining a willingness to change and openness to continuous learning and improvement.

We believe in demonstrating PERFORMANCE ACCOUNTABILITY by providing a safe, responsive, and sustainable health care environment, through responsible governance and management practices, prudent stewardship of resources throughout the organization, transparency and good communication, and by demonstrating integrity and ethics in the interactions of the total organization

We believe in COLLABORATION and are committed to teamwork, consultation, and two-way communication with our partners and regional communities in order to deliver services in the most effective manner while respecting the different needs and priorities of those with whom we work.

A Message from our Board Chair and Chief Executive Officer

On behalf of the Board and Executive of South Eastman Health/Santé Sud-Est Inc., we are pleased to present our organization's 2008-09 Annual Report to the Community.

This report is one of the most important documents we produce during the year, as it assesses our performance and shares our intended plans for growth with our most vital audience – the residents of our region. By highlighting our measured successes as well as the challenges we face, our goal is to communicate that your regional health authority (RHA) is ultimately accountable to you.

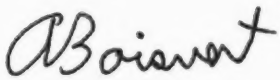
Over the past 12 months, we have put much emphasis on our strategic priorities of patient safety and quality of care. By fostering an organizational culture that focuses on both of these areas, we hope to ensure that all residents have access to a full range of quality health care services. We believe our ongoing work in these areas demonstrates how the RHA is committed to improving our programs and services to meet the growing health needs of the community. Ultimately, our goal as a health region is to partner with you to optimize your health.

The southeast region of Manitoba has experienced remarkable growth over the past decade with recent immigration as a key driver. Overall the South Eastman population is younger than the general Manitoba population and the rates of increase in the seniors population exceed those in almost all areas of the province. These realities are presenting unique challenges in our community and puts pressure on the delivery of health services.

As a result, we have made major strides toward enhancing our services, upgrading our acute care facilities, hiring skilled and specialized employees, developing effective educational programs and securing additional funding to support improvement initiatives in all areas. While we have come far, we still have much farther to go.

The accomplishments outlined in the following pages would not be possible without the tremendous dedication of South Eastman Health/ Santé Sud-Est Inc. employees, physicians, and community partners who generously support our vision. We want to express our deepest gratitude to all individuals and groups who have created winning partnerships benefiting the RHA, community groups, residents, stakeholders and service providers. We also wish to extend our sincere appreciation to Manitoba Health and Healthy Living for their continued leadership and support as well as to each of our Board members, volunteers, local foundations and auxiliaries, and communities for their invaluable contributions and commitment to our success.

Respectfully submitted,



Aurèle Boisvert
Board Chair

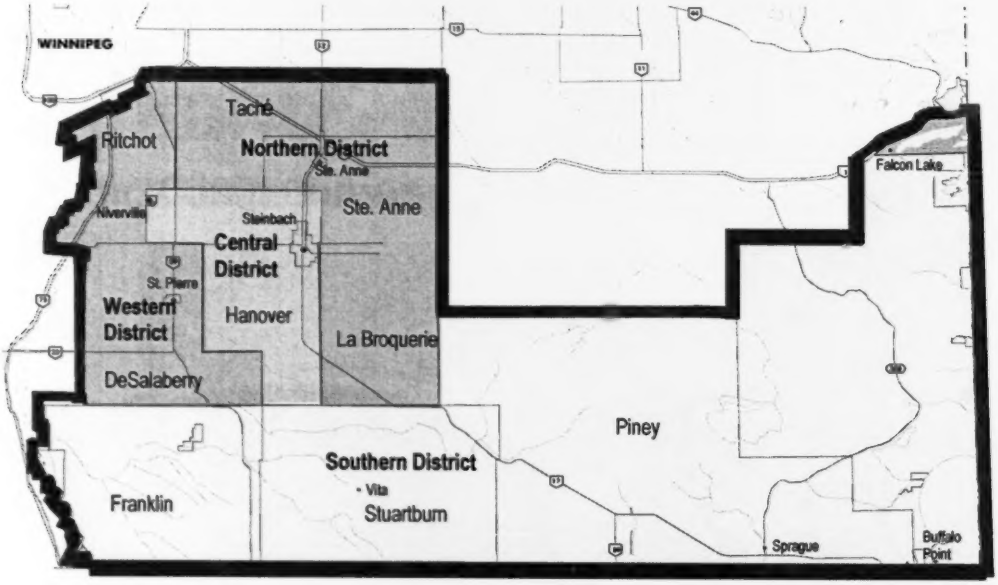
Monique Vielfaure Mackenzie
Chief Executive Officer

About Us.

About South Eastman Health/ Santé Sud-Est Inc.

Who We Are

We are a bilingual, rural Regional Health Authority (RHA) in one of Manitoba's fastest-growing regions. The RHA serves the southeastern corner of the province, including 13 municipalities and a First Nations community, as well as an unorganized territory that covers a large area south from the Trans Canada highway to the U.S. border and east of the Red River to the Ontario border. The RHA separates the southeastern corner into four planning districts: Western, Northern, Central, and Southern. Population : 65,383



What We Do

South Eastman Health/Santé Sud-Est Inc. provides specialized community and acute care health services in southeastern Manitoba.

Acute Care Services

There are four hospitals within the region where area residents have access to a wide range of acute care as well as specialized services.

Bethesda Hospital/Bethesda Place (Steinbach)

- Audiology
- Cancer Care
- Children's Therapy Initiative
- Emergency
- Lab & Diagnostics
- Long term care
- Medicine
- Nurse-Managed Care
- Obstetrics
- Occupational Therapy
- Palliative Care
- Physiotherapy
- Rehabilitation Unit
- Speech Language Pathology
- Spiritual Care
- Surgical Care
- Telehealth

DeSalaberry District Health Centre (St. Pierre Jolys)

- Emergency (8 a.m. to 8 p.m.)
- Lab & Diagnostics
- Long term care
- Medicine
- Nurse-Managed Care
- Occupational Therapy
- Palliative Care
- Physiotherapy
- Spiritual Care

Ste. Anne Hospital

- Emergency
- Lab & Diagnostics
- Medicine
- Nurse-Managed Care
- Obstetrics
- Occupational Therapy
- Palliative Care
- Physiotherapy
- Spiritual Care
- Surgical Care

Vita & District Health Centre

- Emergency
- Lab & Diagnostics
- Long term care
- Medicine
- Nurse-Managed Care
- Occupational Therapy
- Palliative Care
- Physiotherapy
- Spiritual Care

Community Services

Community-delivered services are a fundamental part of our health care system. We are pleased to provide the following services in various locations throughout the region:

- Community Cancer Care
- Diagnostic
- Emergency Medical Services
- Home Care
- Mental Health
- Midwifery
- Palliative Care
- Primary Health Care
- Public Health
- Services to Seniors
- Telehealth

Our Facilities

The RHA provides these services through four acute care hospitals, two primary health care centres and three personal care homes. In addition, there are three long term care facilities operating under service purchase agreements and one privately operated personal care home. The RHA also operates seven community services offices and works collaboratively with three communities to provide services through health resource centres.

Hospitals
- Bethesda Hospital (Steinbach)
- DeSalaberry District Health Centre (St. Pierre Jolys)
- Ste. Anne Hospital
- Vita & District Health Centre

Personal Care Homes
- Bethesda Place (Steinbach)
- Repos Jolys (St. Pierre Jolys)
- Whispering Pines Lodge (Vita)

Primary Health Care Centres
- East Borderland Primary Health Care Centre (Sprague)
- Niverville Primary Health Care Centre

Community Health Resource Centres
- Coin Santé/Health Corner (St. Pierre Jolys)
- Centre de santé Sainte-Agathe
- Centre de santé La Broquerie

Community Services Facilities
- Dominion City
- Lorette
- St. Adolphe
- Ste. Anne
- St. Pierre Jolys
- Steinbach
- Vita

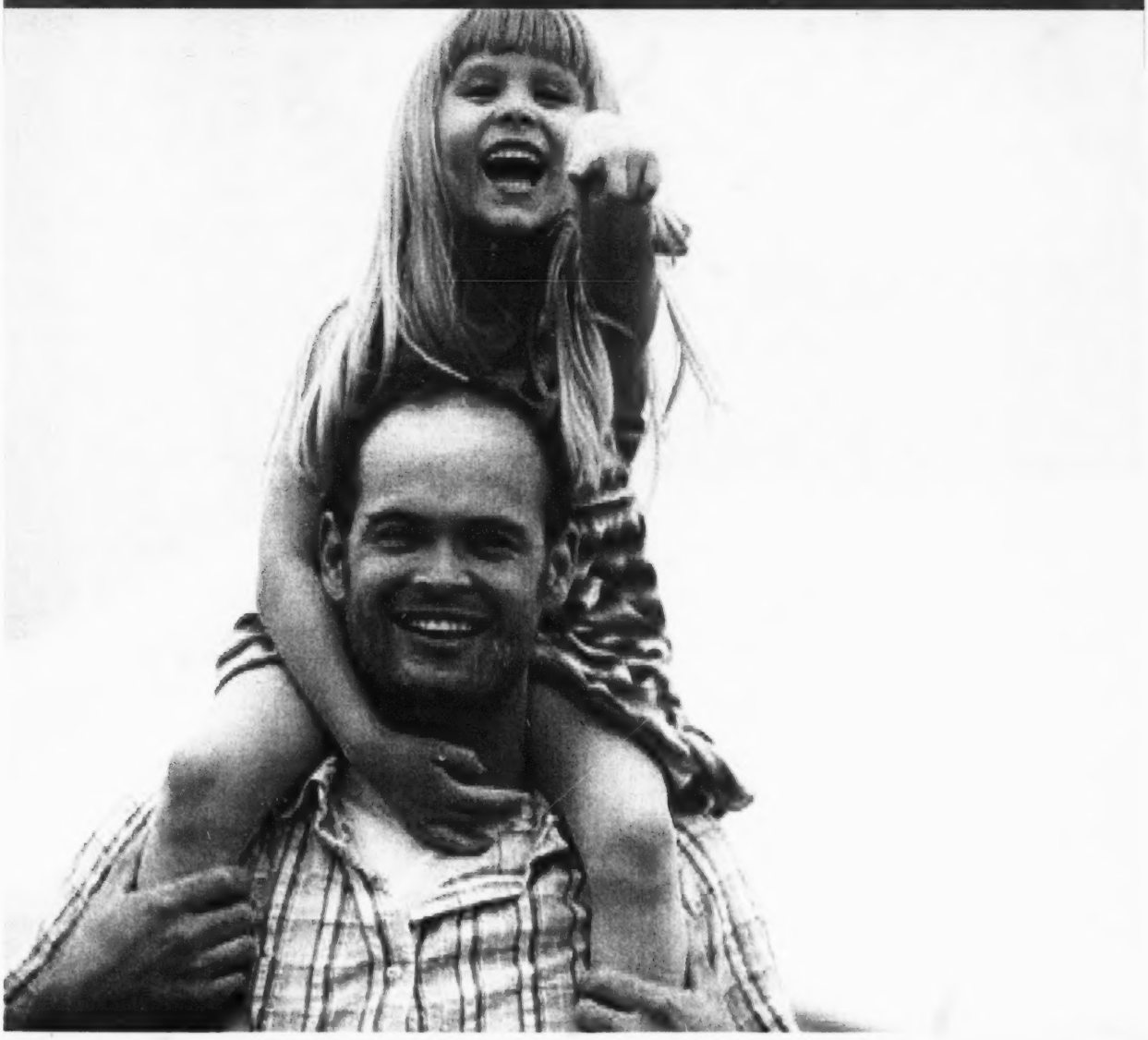
Long Term Care Facilities
- Menno Home for the Aged (Grunthal)
- Rest Haven Nursing Home (Steinbach)
- Villa Youville (Ste. Anne)

Long Term Care Facility (Privately Owned)
- St. Adolphe Personal Care Home

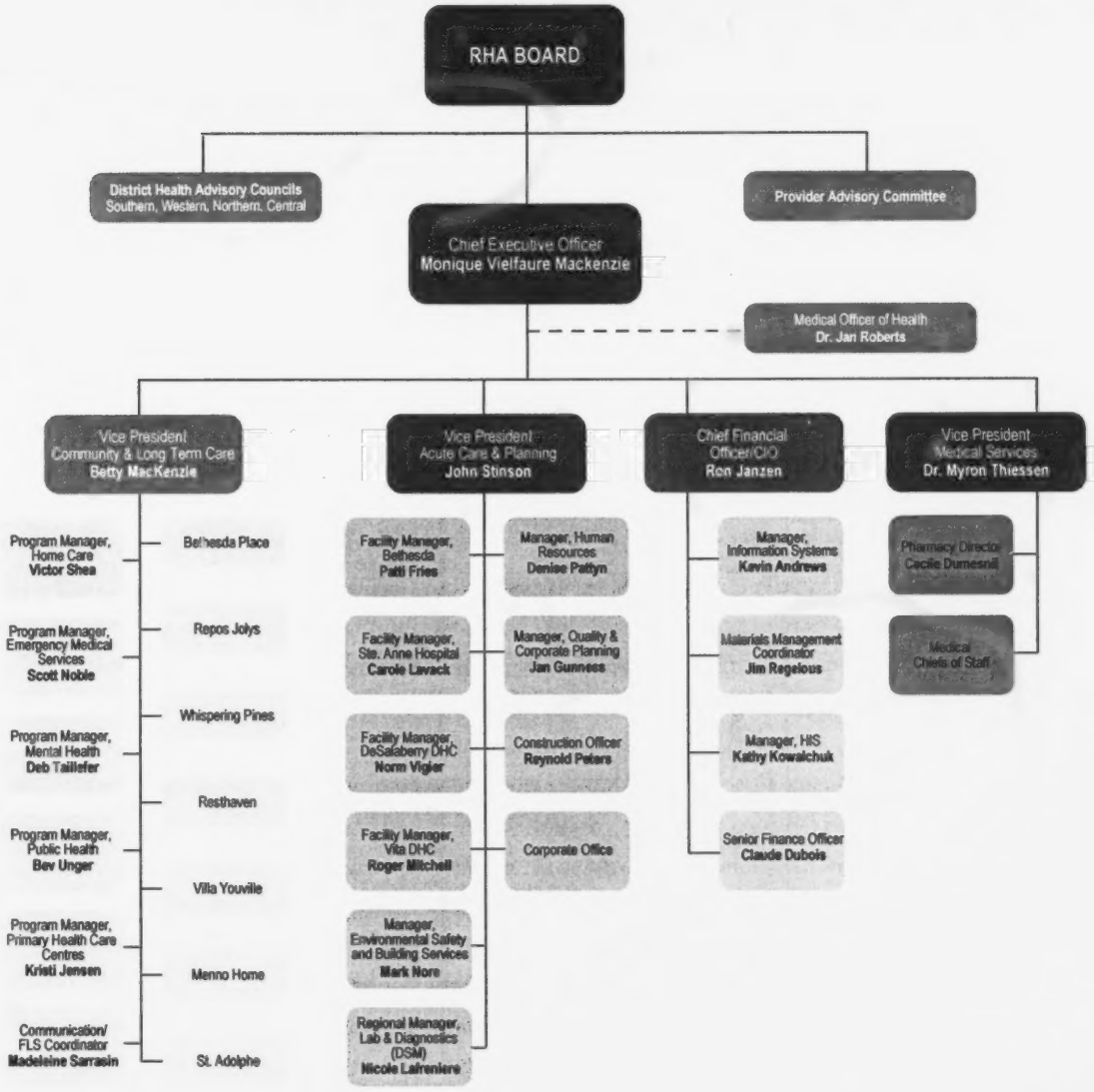
Did You Know?

- The Manitoba Child Health Atlas 2008 reports a significant decrease in infant mortality across the southern part of the province, which includes South Eastman.
- In South Eastman, 21% of residents age 12 and over are current smokers and 41% are former smokers who have managed to quit.
- 20% of South Eastman children and youth ages 12-19 are overweight or obese, compared to the Manitoba average of 35%.
- In South Eastman, only 21% of residents over the age of 12 are considered active, which falls below the provincial average of 24%.
- Only 60% of South Eastman residents over the age of 65 get a flu shot each year to prevent influenza.
- 70% of all South Eastman women ages 18-69 have a Pap test every three years as recommended. Only 65% of women over 50 have a mammogram every two years as recommended.

Governance.



Organization Structure*



FOR 2008/2009

Board of Directors

South Eastman Health/Santé Sud-Est Inc. operates under the direction of a Board of Directors, which in turn is accountable to the Minister of Health. The Board plans and makes decisions based on a five-year strategic plan, and together with our Chief Executive Officer, reviews the measurable benchmarks in place to monitor our organization's performance.

Among the Board's responsibilities is overseeing the realization of our health plan, the proper allocation of funds and our compliance with provincial legislation. To assist in achieving these goals, the Board has created committees in the areas of Executive/Governance; Finance/Audit; Policy Development and Review and Community Relations.

Perhaps most importantly, the role of the Board is to interact, to share information and to gather input from the public and from key stakeholders, including physicians and RHA employees. The Board truly values the opportunity to consult and work with these stakeholders as well as to learn and evaluate the needs of our community.

Board of Directors

Aurèle Boisvert *(Board Chair)*, Ste. Anne

Patricia Danylchuk *(Vice Chair)*, Lorette

George Sawatzky *(Secretary-Treasurer)*, Niverville

Henri Bisson, La Broquerie

Anita Funk, Grunthal

Vania Gagnon, Lorette

Cornie Goertzen, La Broquerie

Claude Lemoine, Ste. Agathe

Christiane Neufeld, Steinbach

Bryan Nichols, Dominion City

Chris Summerville, Steinbach

Leo Van Den Bussche, St. Adolphe

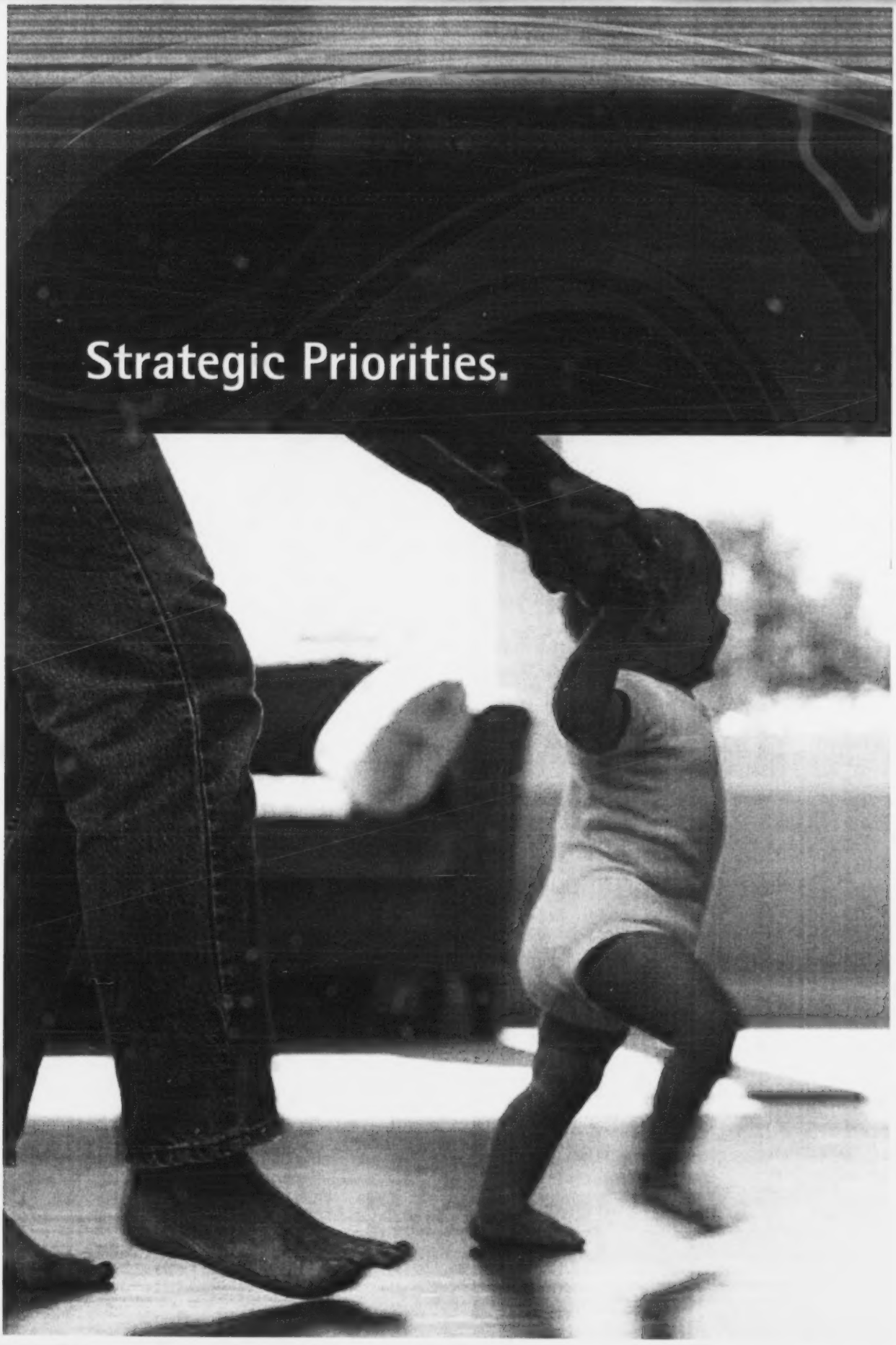
Advisory Structure

We believe that we can accomplish so much more when we work together. For this reason, our Chief Executive Officer works closely with our Executive Management Committee and our Regional Management Team to not only ensure that health care services are being delivered efficiently in the South Eastman region, but that we are effectively accomplishing all of the goals set out by the Board of Directors. Similarly, our Program and Facility Managers work together to oversee a wide variety of regional health programs and services for patients and clients of all ages and backgrounds.

The RHA collaborates with a number of advisory groups, each assisting with various aspects of health planning and developing community-led projects. These groups include: four District Health Advisory Councils (DHAC), the Provider Advisory Committee (PAC), the Medical Advisory Committee (MAC) and the Mental Health Advisory Council.

The RHA took a pro-active approach and began its pandemic planning three years ago to ensure that the region would be well prepared. A variety of consultations occurred to engage our community partners (such as rural municipalities, towns, and cities) in planning activities and to share key pandemic information to assist them in their own pandemic planning. Efforts continue today to ensure the safety and preparedness of the South Eastman region.

Strategic Priorities.



South Eastman Health/Santé Sud-Est Inc. develops and follows a five-year strategic plan, which helps to set goals and guide us through the process of reaching them. Using the plan as our foundation for success, we can measure progress and plan for the future by focusing on key strategic priorities we need to work on.

In the five-year strategic plan for 2006–2011, our priorities are:

POPULATION GROWTH
Our Goal: To secure population-based RHA funding to meet the growing and changing needs of the South Eastman population.

ACUTE CARE
Our Goal: To work towards accessible, quality acute care services for all South Eastman residents.

LONG TERM CARE
Our Goal: To build on a variety of services required to meet the needs of the growing senior population, for residents living in the community and residents progressing through loss of full independence.

PRIMARY HEALTH CARE
Our Goal: To expand primary health care by modeling all community-based services on primary health care principles, focusing on prevention and health education.

PALLIATIVE CARE
Our Goal: To enhance the quality of living for residents reaching the end of life.

MENTAL HEALTH
Our Goal: To build on the improvements made to community health programs and services in recent years.

POPULATION HEALTH
Our Goal: To improve the health of the population, not only by providing health services but by working with the community to understand and address a wide range of health factors.

HEALTH PROMOTION AND ILLNESS PREVENTION/EDUCATION
Our Goal: To better position health promotion, education and prevention services as key to improving future health in the population.

RESEARCH
Our Goal: To uphold the RHA's commitment to health policy-making and planning.

QUALITY
Our Goal: To promote an organization-wide culture that focuses on the client and the quality of care through continuous learning and service improvement.

PATIENT SAFETY
Our Goal: To support a culture that ultimately improves the quality of care and patient safety by focusing on safety, disclosure, a systems approach and learning.

HUMAN RESOURCES
Our Goal: To enhance the quality of care by providing staff with education, tools, experience and confidence as well as a healthy working environment.

Population Growth

South Eastman is experiencing a higher level of growth than other regions in Manitoba due to immigration, in-migration and a high fertility rate. This continues to create pressure on all RHA facilities, staff and services, including increased demands on obstetrics, midwifery, family health care, mental health and public health.

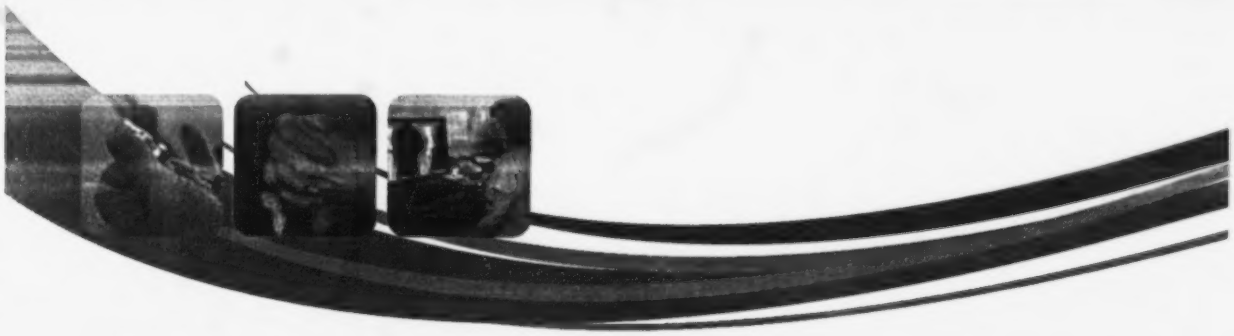
Acute Care

The four hospitals in the region play a key role in the delivery of healthcare. It is vital that we strengthen Bethesda and Ste. Anne Hospitals as regional facilities with enhanced emergency departments, obstetrical and midwifery services. This is already underway, as shown by the establishment of the Stroke Prevention Clinic and our participation in the MORE[08] (Managing Obstetrical Risk Effectively) program for obstetrics, and plans to redevelop the emergency departments at Bethesda Hospital and the surgical suite at Ste. Anne Hospital. We continue to plan for the future identifying expansion and redevelopment needs as well as ensuring the long-term sustainability at our hospitals.

Highlights of some of the RHA's accomplishments in this area over the past year include:

- Nurses and physicians at Bethesda Hospital developed specialized skills for the Cardiac Care Unit, which meets our target and enhances quality of in-hospital care.
- The first rural regional Stroke Prevention Clinic was opened at the Bethesda Hospital. The average wait time from referral to visit at the clinic is five days.
- We adjusted the management structure at Bethesda Hospital to support the growing complexity of care within the hospital.
- 100% of the primary shifts in Emergency Medical Services have a Paramedic I and 30% have a Paramedic II on shift (our target goal is to have 75% of shifts having a Paramedic II).
- Nurses at Bethesda Hospital were trained in the Sexual Assault Nurse Examiner (SANE) program to provide specialized care to survivors of sexual assault.
- The number of births at Ste. Anne Hospital and Bethesda Hospital reached 490 out of 1,034 regional births, an increase of 19 births since 2007-08.
- The total number of Emergency Department visits at Bethesda Hospital increased to 23,889 from 22,577 in 2007-08. In addition, the acuity levels and complexity of care continued to increase.
- The Nurse Practitioner in the Bethesda Hospital Emergency Department continued to provide direct care to patients triaged as non-urgent levels 4, 5 and 6. A total of 4,395 non-urgent cases presented at Bethesda's Emergency Department.
- The new CancerCare area at Bethesda Hospital continued to address local resident care needs.
- Capital projects for both Ste. Anne Hospital (Surgical Suite) and Bethesda Hospital (Emergency Department) continued to be developed with Stantec and L.M. Architects having been respectively named to each project.

Results at a Glance.



2008–2009 Results at a Glance

Expansion of Surgical Slates
In an attempt to shorten surgical wait lists and reduce the amount of time patients had between consult and procedure, we approved an expansion of our surgical procedures. Working with Manitoba Health and Healthy Living, we implemented an eighth surgical slate in 2009, which permitted more frequent use of the operating theatres at both Ste. Anne and Bethesda Hospitals. To continue safely expanding our surgical program, we have also increased the inventory of surgical equipment and successfully hired an additional anesthetist.

Public Health & Primary Health Care Services
Public Health & Primary Health Care remain one of our top priorities for improving the health of South Eastman residents. Our progress this year included receiving federal funding from the Aboriginal Health Transition Fund to support a primary health care project in the Western District. Manitoba Health and Healthy Living also provided funding to support primary care and healthy living, leading to the development of a Chronic Disease team and a Health Living team. These two teams work together to promote healthy lifestyles and better management of chronic diseases to all residents.

Stroke Prevention Initiatives
We recognized the need to take a pro-active approach to stroke prevention and care. By partnering with the Heart and Stroke Foundation of Manitoba we were successful in reaching our goal. Bethesda Hospital in Steinbach opened the first rural regional Stroke Prevention Clinic in February 2009. Designed to support patients in the region who have had a stroke and to help them decrease the likelihood of suffering another in the future, this clinic also has an outreach program in which the nurse coordinator delivers educational sessions on stroke prevention to community groups.

P.I.E.C.E.S. Initiative for Long Term Care
We are pleased to endorse and support a provincial Alzheimers strategy, which includes a staff education program called P.I.E.C.E.S. (Physical, Intellectual, Emotional, Capabilities, Environment and Social). This program assists our staff in better understanding and providing care for long term residents affected with dementia and other complex physical, emotional and cognitive needs. To date, 25 staff leaders at six of our long term care sites have completed training in P.I.E.C.E.S. and program-related sessions were well attended by 107 front-line staff and managers in 2009.

Mental Health Program
Several funding announcements led to the creation of additional staff positions, helping us to improve the delivery of services to residents with mental health challenges. In addition, registered psychiatric nurses were hired in the emergency department at Bethesda Hospital to work closely with the Crisis Response Services team. The Crisis Response Services team is now a 24/7 service for residents of South Eastman. With increased staffing now in place, our goal is to provide seamless care, reduce wait times

and increase accessibility to care. We continue to support the ongoing efforts of concerned mental health advocates, the South Eastman Crisis Stabilization Unit Coalition, family members and service providers to establish a Crisis Stabilization Unit for our region.

Services to Seniors
We know that services to seniors is more important than ever in the promotion of good health, especially as many rural areas do not have multipurpose senior centres to help communicate such information. To fill this need, our community and resource coordinators provided 1,200 healthy living activities (e.g. workshops on disease prevention, nutrition, exercise, etc.) in the region, with an average of 100 events organized each month for approximately 4,500 participants. Our program specialist also wrote a new reference handbook for community resource coordinators and congregate meal coordinators, offering helpful information on how to develop and deliver services to seniors.

Quality Improvement Program
We take national standards of care very seriously at South Eastman Health/Santé Sud-Est Inc. We are pleased to have once again achieved Accreditation status from Accreditation Canada, formerly known as Canadian Council on Health Services Accreditation (CCHSA).

Did You Know?

- 7 Manitobans suffer a stroke each day
- Poverty is closely associated with health outcomes such as chronic disease, death due to violence and reduced life expectancy. In South Eastman, 7% of family households reportedly live below Manitoba's poverty line.
- 1 in 5 Canadians experience a mental health concern.
- The leading cause of hospitalizations or death in South Eastman is accidental falls, with motor vehicle accidents coming in second.

Major Funding Announcements

In 2008-09, South Eastman Health/Santé Sud-Est Inc. was pleased to receive approval from Manitoba Health and Healthy Living for the following projects:

- Chronic Disease Prevention Initiative Community funding: $63,743
- Manitoba Health and Healthy Living funding for control of Sexually Transmitted Infections (STI) and HIV: $81,600
- Primary Health Care and Healthy Living Funding: $256,480
- Two Registered Psychiatric Nursing positions: $165,302
- Long Term Care Strategy/Stage 2: $435,997
- Mental health positions, including two mental health workers, one administrative assistant, one proctor, two mobile crisis clinicians and three mobile crisis clinician assistants: $126,300
- Various safety and security projects and specialized equipment at hospitals: $1,518,487

In addition, the RHA received formal approval for the Bethesda Emergency Department and Ste. Anne Operating Room capital projects to proceed to the schematic design phase. Federal funding totaling $419,680 was also received to improve the health of Métis, Aboriginals and Western District residents transitioning from traditional health care to a primary health care model.

"Our heartfelt appreciation goes to all of our regional foundations, auxiliaries and guild who work tirelessly to raise funds on behalf of South Eastman Health/Santé Sud-Est Inc. Thanks to your efforts and the generosity of residents who contribute to these fundraising initiatives, we can move forward with purchasing new medical equipment, completing renovations and additions at our growing regional facilities as well as providing bursaries to students and employees who are pursuing studies in a health-related field. All of this simply would not be possible without your support – and so to you we offer our sincere thanks."

–Monique Vielfaure Mackenzie, Chief Executive Officer

Community Partnerships

By working together with our many community partners, South Eastman Health/Santé Sud-Est Inc. was able to advance a number of projects and initiatives in the region, including:

- South Eastman Diagnostics staff transitioned to the Diagnostic Services of Manitoba (DSM) in Fall 2008.
- The South Eastman Crisis Stabilization Unit (CSU) Coalition continued to work with the RHA to build the best evidence to secure the establishment of an in-region CSU.
- Transition of Falcon Lake EMS services to the RHA in February 2009.
- The RHA continued to support the East Borderland Community Housing Initiative which is underway to develop supportive housing and elderly persons housing in the RM of Piney.
- Various community partners were consulted to engage the region in planning for a pandemic.

Did You Know?

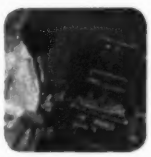
Higher education levels are linked to healthier lifestyles. In South Eastman, 32% of adults aged 25-64 had post-secondary qualifications compared to 44% in the province overall.

Moving Forward

The past 12 months have been exciting and encouraging in terms of what South Eastman Health/Santé Sud-Est Inc. has been able to accomplish. This has been made possible only through the generous support of our regional staff, our community partners, physicians, our advocates at the provincial and federal governments, as well as the residents of the communities we serve.

Looking ahead, we hope to continue building on this momentum by broadening and strengthening our community partnerships and relationships with physicians, securing adequate funding to achieve the RHA's strategic priorities, support growing service requirements as well as to meet the industry-wide challenges of recruitment and retention.

Our goals for 2009-2010 will include improved acute care, secondary and enhanced services at all of our hospitals, building on the core strengths of each facility and responding to the needs of our communities. In addition, we will continue our commitment to sharing information on population health and seeking out opportunities to enhance community-wide understanding, discussion and collaboration on health issues that affect residents.



Financial Statements.

SOUTH EASTMAN HEALTH/SANTÉ SUD-EST INC.
Condensed Statement of Financial Position

March 31			2009	2008
	Regional Health Authority	Contract Facitlities	Consolidated	Consolidated
Assets				
Current Assets				
Cash	$ 7,105,007	$ 399,188	$ 7,504,195	$ 1,871,183
Accounts receivable	1,810,086	133,729	1,943,815	2,491,319
Due from Manitoba Health and Healthy Living	-	-	-	832,732
Inventories	1,350,832	84,754	1,435,586	1,264,514
Prepaid expense	369,474	26,692	396,166	389,440
Vacation entitlements receivable	2,165,279	488,270	2,653,549	2,653,549
	12,800,678	1,132,633	13,933,311	9,502,737
Retirement obligations receivable	1,898,575	458,577	2,357,152	2,357,152
Restricted assets	101,767	-	101,767	97,975
Capital assets	40,980,160	11,303,508	52,283,668	53,028,513
	$55,781,180	$12,894,718	$68,675,898	$64,986,377
Liabilities and Net Assets				
Current Liabilities				
Bank indebtedness	$ -	$ 54,697	$ 54,697	$ 26,962
Accounts payable and accrued liabilities	5,219,345	645,297	5,864,642	4,945,566
Accrued vacation entitlements	3,095,346	659,798	3,755,144	3,444,943
Due to contract facilities (from Health Authority)	331,185	(331,185)	-	-
Due to Manitoba Health and Healthy Living	359,460	-	359,460	-
Unearned revenue	1,198,401	4,972	1,203,373	336,705
	10,203,737	1,033,579	11,237,316	8,754,176
Accrued retirement obligations	3,324,918	458,577	3,783,495	3,699,024
Deferred Contributions				
Expenses of future periods	899,549	320,635	1,220,184	893,046
Capital assets	40,451,910	11,063,670	51,515,580	52,289,265
	41,351,459	11,384,305	52,735,764	53,182,311
Commitments and contingencies				
Net Assets				
Investment in capital assets	528,249	239,839	768,088	739,248
Externally restricted - Contract Facilities	-	(221,582)	(221,582)	(417,187)
Externally restricted	101,767	-	101,767	97,975
Unrestricted	271,050	-	271,050	(1,069,170)
	901,066	18,257	919,323	(649,134)
	$55,781,180	$12,894,718	$68,675,898	$64,986,377

SOUTH EASTMAN HEALTH/SANTÉ SUD-EST INC.
Condensed Statement of Operations

For the year ended March 31			2009	2008
	Regional Health Authority	Contract Facilities	Consolidated	Consolidated
Revenue				
Province of Manitoba				
Health and Healthy Living	$ 63,798,202	$ 8,752,365	$ 72,550,567	$ 64,846,391
Other	1,812,381	131,429	1,943,810	1,672,481
Government of Canada	-	77,562	77,562	102,334
Non-insured income	2,826,121	2,282,857	5,108,978	4,897,274
Other income and recovered services	61,768	267,331	329,099	394,203
Amortization of deferred contributions	2,540,981	721,582	3,262,563	2,771,788
	71,039,453	12,233,126	83,272,579	74,684,471
Expenditures				
Acute care services	23,485,064	-	23,485,064	21,425,704
Long-term care services	8,818,326	11,390,939	20,209,265	18,983,865
Community based home care services	13,354,883	-	13,354,883	12,421,633
Community based health services	5,541,177	-	5,541,177	4,889,630
Medical remuneration	5,437,299	-	5,437,299	5,025,767
Diagnostic services	3,588,678	-	3,588,678	3,200,172
Amortization of capital assets	2,540,981	721,582	3,262,563	2,771,788
Community based mental health services	2,553,861	-	2,553,861	2,236,526
Emergency Medical Services	2,825,956	-	2,825,956	2,310,150
Regional Health Authority costs	1,553,008	-	1,553,008	1,387,294
Interest on long-term debt	-	-	-	4,813
	69,699,233	12,112,521	81,811,754	74,657,342
Excess of revenue over expenditures before other item	1,340,220	120,605	1,460,825	27,129
Other Item				
Forgiveness of debt	-	75,000	75,000	-
Excess of revenue over expenditures for the year	$ 1,340,220	$ 195,605	$ 1,535,825	$ 27,129
Allocated as follows				
Externally restricted	$ -	$ 195,605	$ 195,605	$ 279,942
Unrestricted	1,340,220	-	1,340,220	(252,813)
	$ 1,340,220	$ 195,605	$ 1,535,825	$ 27,129

Auditors' Report

To the Board of Directors of
SOUTH EASTMAN HEALTH/SANTÉ SUD-EST INC.:

The accompanying condensed statements of financial position and operations are derived from the complete financial statements of South Eastman Health/Santé Sud-Est Inc. as at March 31, 2009 and for the year then ended on which we expressed an opinion without reservation in our report dated May 22, 2009. The fair summarization of the complete financial statements is the responsibility of management. Our responsibility, in accordance with the applicable Assurance Guideline of the Canadian Institute of Chartered Accountants, is to report on the condensed financial statements.

In our opinion, the accompanying financial statements fairly summarize, in all material respects, the related complete statements of operations in accordance with the criteria described in the Guideline referred to above.

These condensed financial statements do not contain all the disclosures required by Canadian generally accepted accounting principles. Readers are cautioned that these statements may not be appropriate for their purposes. For more information on the entity's financial position, results of operation and cash flows, reference should be made to the related complete financial statements available at the offices of the Authority.

BDO Dunwoody LLP

Chartered Accountants

Winnipeg, Manitoba
May 22, 2009

Contact Information

(South Eastman Health/Santé Sud-Est Inc.)

General Information

Corporate Office 424-5880
Toll free 1 866 716-5633

E-mail. . . . . corp@sehealth.mb.ca

Website. . . . . www.sehealth.mb.ca

Hospitals

Bethesda Hospital 326-6411

Centre médico-social DeSalaberry
District Health Centre 433-7611

Hôpital Ste. Anne Hospital 422-8837

Vita & District Health Centre 425-3804

Primary Health Care Centres

East Borderland (Sprague) 437-3015

Niverville 388-2030

Personal Care Homes

Bethesda Place (Steinbach) 326-6411

Repos Jolys (St. Pierre Jolys) 433-7443

Whispering Pines Lodge (Vita) 425-3325

Long Term Care Facilities

Menno Home for the Aged (Grunthal) . 434-6496

Rest Haven Nursing Home (Steinbach) 326-2206

Villa Youville (Ste. Anne). 422-5624

St. Adolphe Personal Care Home* . . . 883-2181

**proprietary*

Programs and Services

Audiology 346-7009

Community Cancer Care 346-5160

Diagnostic 346-5153

Emergency Medical Services 346-7028

Home Care 388-2043

Mental Health 346-7035

Crisis Response Services. 326-9276
Toll free 1 888 617-7715

Medical Officer of Health 346-6140

Midwifery 433-7198

Palliative Care 346-7063

Public Health. 346-6348

Primary Health Care. 388-2042

Services to Seniors 346-6122

Community Services

Dominion City 427-3460

Lorette 878-9752

St. Adolphe. 883-2243

Ste. Anne 422-8817

St. Pierre Jolys 433-7636

Steinbach. 346-6123

Vita 425-3859

Community Health Centres

Centre de santé La Broquerie 424-5575

Centre de santé Sainte-Agathe. 882-2827

Coin Santé/Health Corner
(St. Pierre Jolys) 433-7611